## Philip J. Hiller 5708 Galsworthy Court Austin, TX 78739

November 1, 2007

To Whom It May Concern;

It has been my pleasure to work with Bil. Alvernaz over the past several years.

Bil. reported to me (through the IT group) in my capacity as Director of Operations at Overwatch Systems.

I do not think you could find a person that had a better attitude about work and life than does Bil. He could work independently (requiring little oversight) as well as be a valuable member of a team. He has a "can do" attitude and is willing to take on any assignment – even if it was outside his area of expertise.

Bil. was responsible for company communications at Overwatch. He was instrumental in designing and maintaining our external and internal websites (using ASP.Net), content management related to the websites, installing and maintaining our SharePoint systems, writing and editing company communications such as technical articles, case studies on our products, our IT Service Level Agreement and the company Disaster Recovery and Business Continuity Plan.

Bil. approaches work and life with an enthusiasm and energy that is rarely seen in today's workforce and I believe any company would be fortunate to have Bil. as an employee.

I highly recommend Bil. Alvernaz to you as an employee and better yet – a person.

Regards,

Philip J. Hiller